

[Statprofs.com] – Website Terms and Conditions (UK)

1. Introduction

Welcome to [Statprofs.com] (“we”, “us”, “our”).

These Terms and Conditions (“Terms”) govern your use of our website, online courses, tutoring services, and statistical assistance (“Services”).

By using our Services, you agree to comply with these Terms. If you do not agree, do **not** use our Services.

2. Eligibility

You may use our Services only if you:

- Are at least **18 years old** or have verified parental/guardian consent.
- Are an **undergraduate or postgraduate university student**.
- Agree to comply with **your institution’s academic integrity policies**.

3. Nature of Services

We provide:

- One-to-one tutoring in statistics, research methods, and related subjects.
- Guidance on data analysis and statistical software (SPSS, R, Python, Stata, etc.).
- Online courses, video lessons, and educational resources.

We **do not**:

- Complete or write assignments, dissertations, or theses on your behalf.
- Sit exams, quizzes, or assessments for you.
- Provide services that violate your university’s rules.

All Services are for **educational and learning purposes only**.

4. Account Registration

- You may need to **create an account** to book sessions or access courses.
- Provide **accurate and up-to-date information** during registration.
- You are responsible for **keeping your account credentials confidential**.

5. Booking, Payments, and Pricing

- Prices are shown in **GBP (£)** and include applicable UK taxes.
- Payment must be made **in full at the time of booking** via accepted methods: [Insert payment methods].
- We may **change prices** at any time; updated prices will be posted on the website.

Cooling-Off Period:

- You have the right to cancel bookings or purchases within **14 days** unless Services begin within this period.
- Once Services have started, the right to cancel may be limited.

6. Refund and Cancellation Policy

Tutoring Sessions:

- 48+ hours' notice → Full refund
- 12–24 hours' notice → 50% refund
- Less than 12 hours → No refund

Online Courses:

- Refunds allowed within 14 days if less than **20% of content** has been accessed.
- After accessing more than 20% of the course, refunds may be restricted.

7. Intellectual Property

- All materials (videos, notes, slides, code, and content) are **owned by [Your Business Name]**.
- You may not **reproduce, share, resell, or distribute** content without written permission.

8. User Responsibilities

You agree to:

- Use Services **lawfully and ethically**
- Maintain **academic integrity**
- Avoid sharing **account credentials**
- Respect **tutors, staff, and other users**

You must not:

- Use Services for **academic misconduct**
- Upload **illegal, harmful, or copyrighted content**
- Attempt to **hack or interfere** with our systems

9. Limitation of Liability

- We cannot guarantee **academic results or grades**.
- We are **not liable** for indirect, incidental, or consequential losses, including penalties from your institution.
- Our liability is limited to the **value of the Services purchased**.

This does **not** exclude liability for **death, personal injury, or fraud** caused by our negligence, as required by UK law.

10. Termination

We may **suspend or terminate** your account if you:

- Violate these Terms
- Misuse Services or harass staff
- Engage in academic misconduct

Termination does **not** exempt you from payment obligations for Services already used.

11. Changes to Terms

- We may update these Terms at any time.
- Updated Terms will be posted on the website.
- Continued use of our Services constitutes acceptance of the revised Terms.

12. Governing Law

- These Terms are governed by the **laws of England and Wales**.
- Disputes may be resolved in the courts of England and Wales or via **approved Alternative Dispute Resolution (ADR)**.