

## 1. UK Terms and Conditions

### 1. Introduction

This website (“the Site”) is operated by **[StatProfs.com]**, a UK-based provider of statistical assistance and academic tutoring (“Services”). By accessing the Site or booking any Service, you agree to these Terms and Conditions.

If you do not agree, you must stop using the Site.

### 2. Contact Information

**Business Name:** [StatProfs.com]

**Registered Address:** [United Kingdom]

**Email:** [Info@statprofs.com]

**Phone (optional):** [0044-7378458046]

### 3. Eligibility

- You must be 18 or older, or have verified parental/guardian consent.
- You must comply with your university’s academic integrity policies.

### 4. Nature of Services

We provide:

- One-to-one tutoring
- Statistical guidance
- Research support
- Online courses and academic skills resources

We **do not**:

- Write assignments, dissertations, or research papers for you
- Sit exams, quizzes, or assessments on your behalf

All Services are for educational purposes only.

### 5. Booking, Payments, and Pricing

- All prices are stated in **GBP (£)** and include all applicable UK taxes unless otherwise specified.
- Payment must be made at the time of booking.
- Accepted payment methods: [list methods].

### Cooling-Off Period (UK consumer law)

Under the Consumer Contracts Regulations, you have the right to cancel within **14 days**, *unless*:

- You request tutoring to begin within the 14-day period → In this case, you waive the right to a full refund for sessions already delivered.

## 6. Refund & Cancellation Policy

### Tutoring Sessions

- 48+ hours before session → **Full refund**
- 12–24 hours before session → **50% refund**
- Under 12 hours → **No refund**

### Online Courses

- Refunds allowed within **14 days** of purchase *if* you have accessed less than 20% of course materials.
- If more than 20% is accessed, the right to refund may be reduced under UK consumer law.

## 7. Intellectual Property

- All content (videos, notes, slides, code, explanations, etc.) is owned by **[Statprofs.com]**.
- You may not reproduce, resell, or distribute any materials without written permission.

## 8. Limitation of Liability

Under UK law, we are *not liable* for:

- Academic penalties resulting from misuse of the Services
- Loss of data
- Missed deadlines
- Indirect or consequential damages

We do *not* guarantee grades or academic outcomes.

This does not limit liability where prohibited by UK law, such as for:

- Fraud
- Negligence causing death or personal injury

## 9. Termination

We may suspend or terminate your account if you:

- Breach these Terms
- Attempt to engage in academic misconduct
- Misuse the platform or harass staff/tutors

## **10. Governing Law**

These Terms are governed by the laws of **England and Wales**.

Disputes may be resolved through UK courts or an approved Alternative Dispute Resolution (ADR) scheme, if chosen.

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## **2. UK Privacy Policy (UK GDPR Compliant)**

### **1. Introduction**

This Privacy Policy explains how **[Statprofs.com]** collects and processes personal data under:

- **UK GDPR**
- **Data Protection Act 2018**

By using our Site or Services, you consent to this Policy.

### **2. Data Controller**

**[Statprofs.com]**

[UK Registered Address]

Email: [info@statprofs.com]

ICO Registration Number: [Insert, if registered]

### **3. Data We Collect**

We may collect:

#### **Personal Information**

- Name
- Email address
- Phone number
- University/course information
- Billing details (processed securely via third-party payment providers)

#### **Educational Information**

- Materials you upload (data sets, drafts, research designs)
- Session notes and chat logs
- Video recordings (only with your explicit consent)

#### **Technical Data**

- IP address
- Cookies
- Device/browser type
- Usage analytics

#### **4. How Your Data Is Used**

We process your data for:

- Providing tutoring and statistical guidance
- Managing bookings and payments
- Sending service updates
- Improving the Site
- Preventing fraud
- Compliance with UK legal obligations

#### **5. Legal Basis for Processing**

Under UK GDPR, we rely on:

- **Contractual necessity** (providing booked services)
- **Consent** (e.g., for marketing, recording sessions)
- **Legitimate interests** (website security, analytics)
- **Legal obligations** (HMRC, fraud prevention)

#### **6. Sharing Your Data**

We may share data with:

- Payment processors
- IT service providers
- Tutors employed or contracted by the business
- The Information Commissioner's Office (if legally required)

We **never** sell or rent personal data.

## **7. International Transfers**

Data may be transferred outside the UK only to services with:

- Adequacy decisions, or
- Appropriate safeguards (e.g., Standard Contractual Clauses)

## **8. Data Retention**

We hold your data only as long as necessary:

- Student accounts: normally 3–6 years
- Financial records: 6 years (per HMRC rules)

## **9. Your Rights (UK GDPR)**

You have the right to:

- Access your personal data
- Request correction
- Request erasure (“right to be forgotten”)
- Restrict processing
- Object to processing
- Request data portability
- Withdraw consent (e.g., for marketing)

Requests can be made by emailing **[Insert Email]**.

## **10. Cookies**

We use cookies for:

- Authentication
- Site performance
- Analytics

Users may disable cookies via browser settings.

## **11. Contact**

For privacy concerns, contact:

**Data Protection Officer (if applicable):** [Name]

Email: [Insert]

You also have the right to lodge complaints with the **ICO (Information Commissioner's Office)**.

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### **3. UK Academic Integrity Policy**

#### **Purpose**

To ensure compliance with UK university academic integrity regulations.

#### **We Provide**

- Explanations of statistical methods
- Guidance on coding (R, SPSS, Python, Stata, etc.)
- Help understanding research design
- Feedback on your own writing
- Tutorials and problem-solving support

#### **We Do NOT Provide**

- Ghost-writing (essays, dissertations, analyses)
- Taking exams or quizzes
- Editing work in a way that violates academic rules
- Doing statistical analyses meant to be submitted as your own work

#### **User Responsibilities**

- Follow your institution's rules
  - Use assistance ethically
  - Submit only your own work
  - Inform us if you are unsure about academic integrity situations
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### **4. UK Refund & Cancellation Policy**

#### **Tutoring Sessions**

- 48+ hours' notice → **Full refund**
- 12–24 hours' notice → **50% refund**
- Under 12 hours → **No refund**

## Courses (Digital Content)

Under UK law:

- You may request a refund within **14 days** of purchase **unless** you have started downloading/streaming materials.
  - After digital access begins, refunds may be restricted.
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## 5. UK Website Acceptable Use Policy

Users may not:

- Use the Site for academic misconduct
  - Upload harmful or copyrighted content
  - Harass tutors or staff
  - Attempt to breach security or access other users' accounts
  - Use bots or scripts to scrape materials
  - Spread malware or spam
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## 6. UK Legal Disclaimer

- Our Services are for **educational support only**.
- We do not guarantee grades, academic results, or university acceptance.
- Information provided is general guidance and not professional legal, academic, or medical advice.